



# Club Surgical Centre

Issued 23 March 2020

Dear Patient and visitors

Your safety whilst at the Club Surgical Centre is our highest priority and during this time, where the world is experiencing an unprecedented challenge, we want to re-assure you of our unwavering commitment to preventing the further spread of the COVID-19 virus. We have taken guidance from the NICD (National Institute for Communicable Disease) and the WHO (World Health Organisation) and would like to share the steps we have taken to ensure the continued excellence in care that you have become accustomed to at the Club Surgical Centre.

We appeal to patients and visitors to bear with these stringent processes, because we have a responsibility to our communities and the world, to curb Covid-19.

## Hospital preparedness

- o All access to our facility is strictly controlled through a regime of several levels of screening from verbal screening when an appointment is made through to physical screening and temperature assessment at our entrance. All this is aimed at addressing the risk of any potentially exposed individual entering and compromising our safe environment.
- o We have implemented a policy to screen and manage staff, that ensures the safe continuation of operations.
- o Patients are encouraged to only have **one accompanying person during consultations and procedures.**
- o Contact details of all visitors are recorded by date and time of entry to enable management to share important information with relevant authorities if necessary.
- o Our stringent protocols for deep cleaning of the facility have been augmented.
- o Waste management has been audited and adapted for safe disposal compliant to current world standards.
- o Our staff are rigorously screened and the symptoms and management of potential exposure as well as the correct use of personal protective equipment such as surgical masks, disposable gloves, eye protection and aprons are emphasized.
- o Hand washing and personal precautionary measures to prevent the spread of the virus are given focus through ongoing campaigns to remind and educate staff and the public. A sufficient supply of hand sanitizer is available along with public education on the correct use of the product.

## Important contact Details

Treating doctor may contact **NICD** Hotline: **082 883 9920 / 0800 029 999**

Confirmed Corona Virus patient, notify **Communicable Disease** Line: **060 974 9750**

For tests contact Ampath at Club Surgical: **012 6781490** (with a letter from the physician)

## Important informative websites

NICD: <http://www.nicd.ac.za/diseases-a-z-index/covid-19>

WHO technical guidance: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/technical-guidance>

Website - WHO guidance on the rational use of PPE: <https://apps.who.int/iris/handle/10665/331215>

Should you have any questions, concerns or suggestions, please feel free to speak to your hospital manager.

Yours Sincerely

Management Team  
Club Surgical Centre